

At Countryside Dental, we stand behind the dental services we provide to our patients. When you visit our office, you can expect to receive nothing short of the best. Exceptional care is our passion and our mission.

We take your satisfaction and long-term health very seriously. We realize that when you commit to dental treatment, you are making a financial and personal investment in your health. We are so confident in our quality of work that we promise to help you protect that investment by honoring our work with a warranty. We do this in order to provide the peace of mind that every patient deserves. We will repair, replace, or provide a refund of the restorative dental treatment rendered under the following guidelines and exclusions listed below.

Treatment eligible for warranty (ALL warranties begin on impression or initial date):

- **Veneer, Crown & Bridge- 1-year warranty with custom night guard:** Any fracture within normal use, we will replace or repair at no additional charge. Re-current decay, wear from excessive grinding/clenching, fracture from biting into metal/hard objects, chewing ice, etc. will void this warranty.
- **Composite Filling or bonding- 1-year warranty (Excludes cosmetic bonding and composite filling on incisal edges.):** Any fracture within normal use, we will replace or repair at no additional charge. Re-current decay, wear from excessive grinding/clenching, fracture from biting into metal/hard objects, chewing ice, etc. will void this warranty,
- **Partial dentures, complete dentures (permanent only, does not apply to immediate or surgical dentures or flipper)-1-year warranty.** Any fracture within normal use, we will replace or repair at no additional charge. Re-current decay on supporting teeth (partial denture), wear from excessive grinding/clenching, fracture from biting into metal/hard objects, chewing ice, etc. We will not rebuild, repair, reline or replace the denture, free-of-charge, due to loss, neglect, abuse, break from accidental dropping/crushing, discoloration, etc. Defects or damages resulting from any services adjustments or alterations of your denture by someone other than our authorized delegate will be excluded from coverage under our warranty agreement and will render it null and void.
- **Night guards -6 moth warranty:** Covered for adjustments and/or replacement for 6 months from date of impression from ill fill, cracks, or material failure. No warranty if damaged due to loss, neglect, abuse, break from accidental dropping/crushing, discoloration, etc.

Additional, failure to fulfill the following requirements will void the dental treatment warranty on the above services:

You must maintain a schedule of regular recall appointments at our office, to include a minimum of an oral exam every 6 months, a cleaning every 3-6 months (as recommended by Dr. Nagornaya) bitewing x-rays every 12 months and comprehensive x-rays every 3-5 years. Refusal or non-compliance will void our warranty.

You must maintain a high standard of home dental care on all remaining natural teeth with a minimum of brushing and flossing two times per day.

The warranty is null and void if the failure of the restorative work is due to abuse or negligence due to any form of mistreatment, accident, etc. This includes but is not limited to biting into metal objects, chewing ice, self-adjustments, excessive grinding/cleaning, etc.

The warranty does not include any cost associated with routine maintenance required over the course of its working life. I.E. Normal reline/rebase of denture or partial denture due to natural changes in the mouth.

If Dr. Nagornaya determines a night guard/occlusal guard is necessary to maintain and protect your restorative work, the warranty will be null and void if you do not have one fabricated or if you do not wear it nightly.

While waiting for the permanent restoration to be fabricated (crowns, bridges, veneers), the patient must maintain the temporary placed by the office at all times. If the temporary fractured or comes off, the office must be notified immediately. Patient is expected to be seen by the next business day to have the temporary repaired, remade or, re-cemented.

Permanent restorations typically take 1-3 weeks to be fabricated (crowns, bridges, veneers, night guards, etc.) If the patient does not return to the office within 6 weeks of initial treatment appointment to have the permanent restoration seated/delivered, the warranty will be null and void. Additionally, if the restoration/appliance must be re-made, the patient will be charged for additional appointments and lab costs.

This warranty does not include anything not mentioned above, including but not limited to gum line desensitization, root canal therapy, retainers, Invisalign, etc.

Patient/Guardian Signature

Date